

Privacy Policy

Last Updated: April 13, 2025

Introduction

Welcome to TapAway ("we," "our," or "us"). We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website at tapaway.app or use our mobile application.

Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the site or use our services.

Information We Collect

Personal Data

We may collect personal identification information, including but not limited to:

- Name
- Email address
- Phone number
- Address
- Payment information
- Location data (for service providers and service matching)
- Device information and usage data

Non-Personal Data

We may also collect non-personal identification information about users whenever they interact with our app or website, including:

- Browser type
- Device type
- Operating system
- Log data and usage patterns
- Cookies and tracking technologies

How We Use Your Information

We use the information we collect for various purposes, including:

- Providing, operating, and maintaining our services
- Improving, personalizing, and expanding our services
- Understanding and analysing how you use our services
- Developing new products, services, features, and functionality
- Communicating with you for customer service, updates, and marketing
- Processing transactions and managing your account
- Matching you with service providers
- Detecting, preventing, and addressing technical or security issues

Data Sharing and Disclosure

We may share your information with:

- Service providers who perform services on our behalf
- Payment processors for secure transaction handling
- Marketing partners (with your consent)
- Law enforcement agencies when required by law
- In connection with a business transfer, merger, or acquisition

We do not sell your personal information to third parties.

Data Security

We implement appropriate technical and organizational measures to maintain the security of your personal information. However, please be aware that no security system is impenetrable, and we cannot guarantee the absolute security of your data.

Your Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- Right to access the data we hold about you
- Right to rectification of inaccurate data
- Right to erasure ("right to be forgotten")
- Right to restrict processing

- Right to data portability
- Right to object to processing
- Rights related to automated decision-making and profiling

To exercise these rights, please contact us using the details provided in the "Contact Us" section.

Cookies Policy

Our website uses cookies to enhance your browsing experience. You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. For more information, please see our separate Cookie Policy.

Children's Privacy

Our service is not directed to children under the age of 18. We do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated "Last Updated" date. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

Email: info@tapaway.app